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## What to Expect During a Renovation

Renovation can be a stressful and messy process. Yet when you work with Emerald Kitchen and Bath, we do our best to reduce your stress by educating our clients on what to expect during the construction process, communicating clearly, and working by your side to resolve any challenges we encounter. Of course we also do our best to keep your home neat and organized during the course of the renovation. While each project is unique, here are some tips to help you prepare for you for renovation.

### **Renovating impacts your living space.**

- If you are planning a major renovation or losing your only bathroom, you may want to consider an alternate place to stay – whether it's for the full renovation or just for a few weeks.
- If we are remodeling your kitchen, you may want to set up a temporary kitchen in another room or plan on eating out more.

### **Please make room for us.**

- At the start of your project, we will be bringing in tools and supplies to do our job as efficiently as possible. We ask that you clear the area that we are working in and we may need you to clear an additional space as well. If you need help doing so, just ask us.
- Our crew is very considerate and respectful of your belongings. Still, we recommend that you store any breakables or especially meaningful belongings in a part of the house that is not adjacent to our workspace. Some clients find renting a temporary storage unit works well.

### **Designate a place for communications.**

- We find that successful projects require lots of clear communication. We will be calling and emailing regularly to check in with you throughout the project. We also request that you make a small area where we can leave each other notes, invoices, etc.



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### **Renovating makes dust – lots of dust.**

- You may be surprised at how much dust we make. Even when we protect your space, dust often travels throughout your house. While we try to localize our impact on your home and clean up after ourselves every day, your house will most likely not be as clean as it normally is.
- Expect that some phases of the project will be messier than others – demolition, plastering, floor sanding.
- We do leave the jobsite as clean as possible at the end of your project, yet many clients budget for a cleaning crew to come in at the end of the job to make your improved home really sparkle.

### **Renovation is a process.**

- We will be working together as partners to build your vision in a timely manner. We will keep you as informed as possible about what to expect each day or week. If you have questions, concerns, or complaints, please let us know so we can address the problem right away.
- Some phases of the project appear to move quickly – you'll see big results while we are demolishing or framing. If other trades are working on your home (electrician, plumber, flooring, HVAC, etc.), there may be a day or so of down time while we are coordinating and scheduling the next phase. The finish phases can be more detailed and take more time so it may be harder to detect what we have accomplished. Please be assured that we are hard at work.
- Sometimes clients hit "a threshold" with the process. You'll be ready to have your home back neat and clean, without us being in it. It may feel daunting to write multiple checks for a large expenditure. All of this is a normal part of the process and if you can have a little patience, you will be in your new and improved home shortly!

### **Plan on time to put your house back together.**

- Once we are finished with your project, you'll still have a bit of "work" to do – final touches that are beyond the scope of our work such as moving furniture back into room(s) or restoring landscaping that may have been disturbed on exterior projects.

### **We are here to be of service!**

Please let us know how we can make the renovation process more comfortable for you. We look forward to a successful renovation of your home.